

Mortise Lock: Status Indicators

Frequently Asked Questions

90880

- What are status indicators?
 - Sometimes called occupancy or privacy indicators, status indicators feature a window that provides visual confirmation of a door or lock status - i.e. if the door is locked/unlocked or if the room is vacant/occupied. Status indicators are an option available on SARGENT 7800 Series and 8200 Series mortise locks.
- What types of applications are good for the new status indicators?
 - The status indicator option can be used with new or existing mortise locks in a wide variety of applications, including meeting rooms, classrooms, new mother/nursing rooms, restrooms, and patient rooms.
- What functions are available with the new status indicators?
 - Status indicators are available with over 25 different mortise lock functions. Please refer to the 7800 Series and 8200 Series catalogs for a full overview of available functions.
- Can the new status indicators be mounted on both sides of the door?
 - Yes. Indicators can be mounted on the inside only, outside only or both sides of the door. Please refer to the 7800 Series and 8200 Series catalogs for a full overview of available functions.
- Are the new status indicators available with all trim styles?
 - No. There are limitations to the available rose designs and also to the available lever designs used with the full escutcheon trim. Certain rose designs are not available due to their size and interference with the indicator plate. Certain decorative levers cannot be used with the full escutcheon trim due to their shape (rose trim would have to be used with these levers).
- What escutcheon design is used for indicators? Can I get the same design throughout the facility?
 - Full escutcheon trim uses a unique escutcheon for locks specified with indicator options. This unique escutcheon is only available on locks with indicators. The remainder of the locks in the facility would use standard escutcheons.
- What size is the indicator plate?
 - Sectional trim = 2-3/8" W x 6-5/16" H
 - Escutcheon trim = 2-3/8" W x 10-1/8" H
- What size is the window opening for the indicator?
 - The window measures 2.1" W x 0.6" H, which is currently the largest window available in the market. The new status indicators offer a 25% increase in size compared to our closest competitor.
- Why is the status indicator plate curved?
 - The patent pending curved design of the indicator plate allows the viewing window to be seen at most angles. For example, in a classroom application this allows the individuals in the room to quickly and easily see the locked/unlocked status of the door wherever they are located.
- Can the viewing window be seen in an emergency situation?
 - We specifically designed the new status indicators for maximum visibility, which is especially important in emergency situations.
 - The window is also prominently located above the cylinder and is not obscured by the thumb turn.
 - Indicator plates are available in either Red/Green or Red/White. The red color used is highly reflective and will help with identification of door status when viewed at a distance.

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- Is custom wording or colors available?
 - Yes. Custom language, wording and/or colors are available. Minimum order quantities and extended lead times may apply. Contact your ASSA ABLOY Door Security Solutions representative for more information.
- Do you offer engraving for the new status indicators?
 - Yes. Directional arrow engraving is available to confirm the locking direction of the thumb turn or key. The engraving can be requested for outside, inside or both sides of the lock trim.
- Are electromechanical (EM) and electronic access control (EAC) functions available with status indicators?
 - Indicators can only be used with the NAC x PHR option for EM locks.
- Are these status indicators available with behavioral health (BH) trim?
 - The status indicators cannot be used with BH trims as there will be interference between the trim and the indicator plate.
- Can installed locks be upgraded to accommodate the new status indicators?
 - Upgrade kits are available for sectional trim installations and trim kits are available for escutcheon trim installations. Please refer to the 7800 Series and 8200 Series catalogs for an overview of the indicator functions available.
 - Competitor mortise locks can be upgraded by replacing the entire lock body with a mortise lock from SARGENT. If needed, a plate can be added between the escutcheon and the door to hide any exposed holes.
- Will the escutcheons cover existing prep holes in the door?
 - Yes. The indicator escutcheon trim will cover the holes in the door for all current SARGENT escutcheon mechanical trims.
- Do these new status indicator options replace the existing indicator products from SARGENT?
 - The current 49- and 50- status indicator options from SARGENT will remain available.
- Who can I contact for more information?
 - Please contact the SARGENT technical product support team (techsupport.sargent@assaabloy.com) or your local ASSA ABLOY DSS sales representative for more information.